

LOCKS AND DOOR ACCESSORIES

USER AND MAINTENANCE MANUAL

The correct functioning of locking products and door accessories requires that they have been installed, assembled and later also maintained professionally by a lock company. Lock Force OÜ is not responsible for failures caused by incorrect assembly, installation, use or maintenance.

User

- Do not use excessive force on individual parts of the lock. The key and knob must be turned in the correct direction. The lock must not be opened with tools not intended for this purpose. The key must not be pulled to open the door, the door handle or pull handle is intended for this purpose.
- The locking latch must not rest on the striking plate in the locked position, and it must not rub against the striking plate when locking or opening. The locking latch must move - without obstruction - completely freely. The operation of the locking latch must be checked regularly, as the doors may sag over time.
- Additional weights must not be placed on door handles and pull handles. It may cause additional load on the handle latch and spring, thereby shortening their service life.
- In environments with a high risk of corrosion or chemically active environments, products or accessories suitable for such conditions must be used if possible.
- The operation of the door must be checked regularly. The door must not be sunken or pushed too tightly into the frame. The door must fit smoothly into the frame. The distance between the lock frame and the striker plate must be within the norm (usually 3-4 mm). If necessary, the striker plate position and door hinges must be adjusted. The door closer must be correctly adjusted and the door must not be closed with excessive force and/or speed.

Maintenance

Lock cylinder

- The cylinder must be protected from debris, dust, etc. Before using the key, make sure that it is clean.
- Do not paint the lock cylinder!
- The tightness of the cylinders and covers fasteners must be checked at least twice a year. Such inspection is not covered by warranty work.
- The cylinder must be cleaned at least 1-2 times a year, depending on the place of use and conditions. In severe conditions, at least once a month. To clean the cylinder, you must use the lock care products intended for this purpose. Other similar products may damage the cylinder and the warranty becomes void.
- Cleaning and oiling the lock is simple and not time-consuming procedure. Spray the cylinder with a sufficient amount of cleaning agent so that some of it flows out of the lock. After that, the key must be inserted into the cylinder and then pulled out. Do not turn the key in the cylinder under any circumstances, as this will spread the dirt between parts and the cylinder may become jammed. The key must simply be removed from the cylinder and cleaned with a soft cloth. The procedure must be repeated until no more dirt remains on the key. Next, spray the cylinder with a sufficient amount of lock oil and repeat the cleaning movement with the key 1-2 times, and only then turn the key in the cylinder. This helps the oil to spread around the cylinder. After cleaning with a cleaning agent, you must definitely use lock oil, because the cleaning agent has a chemically active effect!

Lockcase

- The sides of the locking and handle latch must be lubricated at least once a year. More often in intensive use and/or more extreme environmental conditions.
- Do not use corrosive or chemically active substances to clean the lock.
- The lock frame and other lock parts must not be painted.
- It must be ensured that water, debris and fine crumbs do not get on the moving parts of the lock frame.

- The tightness of the lock frame fasteners must be checked at least once a year. Such inspection is not covered by warranty work.

Door handle and pull handle

- The suitability of door handles or pull handles for indoor or outdoor conditions depends on the material and surface coating. Door handles with an additional spring must be used for heavy and frequently used doors.
- Chemically active, abrasive or mechanically damaging agents must not be used to clean the door handle, pull handle and cover plates. If necessary, a soft, water-moistened dust cloth can be used for cleaning.
- The moving parts of the door handle and the pull handle must be oiled with lock oil or lubricated with lock grease at least once a year (a few drops of oil on the joint between the door handle and its mounting rosette).
- The tightness of the door hinge and handle fasteners must be checked at least once a year. Such inspection is not covered by warranty work.

Warranty

- The warranty does not cover natural wear and tear of the products or minor defects (e.g. surface wear or scratches) that do not affect the operation of the lock.
- Self-disassembly of locking products voids the warranty.
- Compliance with the requirements of the user and maintenance manual is the basis for the validity of the warranty. Failure to follow the instructions for use and maintenance will void the product's warranty.
- Under the warranty, only defective products are eligible for free replacement or repair. Costs related to disassembly and installation are not eligible for compensation (and other indirect costs).

- In case of disagreement, the buyer has the right to request an expert opinion. The seller is not obliged to provide a free replacement product for the duration of the expertise. The return and replacement of products sent for examination is done in accordance with the manufacturer's grant conditions.
- The manufacturer's warranty is valid for 2 years, while the warranty only applies to locking products maintained by Lock Force OÜ.

To conclude a maintenance contract or order additional keys, please contact us:

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